

# Société de Gestion du Terminal à Conteneur de Doraleh S.A

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## CIRCULAR

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Djibouti, September 30<sup>th</sup>, 2024

### NOTICE TO ALL CUSTOMERS

#### Transfer of long-staying containers

Dear Valued Customers,

We would like to inform all our customers that the majority of the Terminal clients are facing booking and delivery delay during the clearance of their Import containers. The main reason of this delay is the high number of shifting moves caused by the long staying containers in the Terminal main yard. This penalizing situation often generates amplified negative effects during the frequent periods of high Import & Export activities.

Furthermore, it is a well-known matter of fact that a minority of the Terminal users (mainly Unimodal Transit and Djibouti private clients) Import practices are the origin of the high dwell time containers; by letting unattended for a long period, the clearance and collection of their Import Containers from the Terminal.

The growing long staying containers numbers in the main sea Yard Terminal have various negative economic and operational effects:

- Terminal delivery booking due the delay in delivery and space occupied by the long staying containers,
- many shifting and delay in delivery time during the period of high activity for the majority of the clients of the Terminal who have not contributed to the problem,
- higher trucks turnaround time during the delivery process in the Terminal.

In order to reduce the delay in booking and delivery time for the majority of the Clients (Ethiopian and Djiboutian importers), SGTD Terminal shall re-introduce the former procedure of Inter-terminals transfer which will be consisting of transferring the long staying containers (with dwell time of more than 30 days) from the Sea Yard to the External Land Yard ("Yard 08") near Doraleh Multipurpose Port (DMP) site.

In accordance with the existing tariff book articles 27 & 28; the transfer of the long staying containers of more than 30 days of dwell time shall be subject to "Inter-terminals Transfer charge" between SGTD and DMP Terminals:

- article #27: shuttling (from SGTD Terminal to the External Yard) charge: 74 USD/TEU
- article #28: handling charge (discharge & delivery at the external Yard): 74 USD/TEU.

After several years of experience of the long staying and abandoned cargoes, this procedure is the best operational and economical solution. This option is aimed that the cost of long staying containers be borne by the minority clients importing the high dwell time containers instead of the current situation of diffusing the cost to all clients of the Terminal through delay in booking, delivery delay and additional storage cost.

With the objective to avoid misinterpretations, we underline the following clarifications:

- 1- Except the transfer charge above stated, there is no new additional charge to the long staying containers - in particular, the storage charge shall remain unchanged.
- 2- This measure of "Inter-Terminals Transfer" does not apply for the majority of clients of the Terminal who currently and in general collect their Import Containers within 15 days after the discharge at the Terminal (Ethiopia Multimodal, Ethiopia major Unimodal clients and Djibouti Free Zones...)
- 3- The measure applies only for containers not collected after 30 days of the discharge date and transferred to the External DMP site ("Yard 08") and shall apply for all type of containers and for all destinations (Djibouti and Transit).

The Inter-Terminals Transfer to "Yard 08" shall take effect on November 15<sup>th</sup>, 2024; in 45 days from the date of this notice.

In order to punctually alleviate the high cost of the storage charge for the current long staying cargoes before the implementation of the new transfer procedure, SGTD Terminal shall grant a temporary waiver to limit the storage charges at maximum of three (3) months for all long staying containers of more than three (3) months which are effectively collected before the date November 15<sup>th</sup>, 2024.

We are therefore requesting our valued customers to deploy their best efforts and resources to collect their long-stay containers before November 15<sup>th</sup>, 2024; to get benefit of this exceptional waiver of the storage charge.

We thank you for your interest in this note and count on your cooperation.

For more information, kindly contact us: **Tel: +253 21 317 317, Email: [customercare.dct@dct.dj](mailto:customercare.dct@dct.dj)**

Faithfully Yours,



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