

Société de Gestion du Terminal à conteneurs de Doraleh S.A

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CIRCULAR

SGTD COMMUNICATIONS

N016/COM/CIR/SGTD/2024

November 3, 2024

NOTICE TO ALL CUSTOMERS **Temporary Empties** **Reception**

Dear Valued Customers,

Despite various reminders and/alerts of evacuation of the O&D Empty containers, most of the shipping lines are facing challenges to evacuate the O&D Empty boxes in accumulation of a **large number of Empty container (+20.000 TEU), representing 30 days of O&D Empty return!**

These large volumes of empties have completely saturated all the Terminal's yards, both the main and the external yards, thus creating a situation of blocking the flow of transaction at landside for trucks either having Empty return and/or double transactions (Empty return + loading Full).

As mitigation solution of this critical situation, the Terminal has no other option but to suspend temporarily all Empty return to allow the priority to the delivery of Import Full unit and the Reception of Export Full. We therefore wish to inform all shipping lines and customers that from **5th November until 12th November 2024, a period of 7 days**, the Terminal will not receive any empties from the different yards of the Terminal. Until this date, we expect the shipping lines to evacuate the Empty units from the Terminal in order to resume the flow of Empty units between the transporters and the Terminal.

We request that you kindly convey this information to all your customers, in order to inform them that this decision is aimed to reduce the slow flow of reception and delivery in the Terminal and to ease their operations at the Terminal.

For more information, kindly contact us at:

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