

Société de Gestion du Terminal à Conteneur de Doraleh S.A

Doraleh

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Djibouti – Republic of Djibouti

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CIRCULAR

FROM SGTD COMMUNICATIONS

N005/COM/CIR/SGTD/2025

February 26, 2025

NOTICE TO ALL CUSTOMERS WORKING HOURS - RAMADAN 2025

Valued Customer,

Please note the terminal's working hours* for all departments during the month of Ramadan will be set as follows:

1. Operations

- Morning shift : 05.00 AM to 12.00 PM
- Afternoon shift : 12.00 PM to 06.00 PM
- Night shift: 08.00 PM to 04.00 AM

2. Customer Service Office

- Saturday to Thursday: 08.00 AM to 02.00 PM and 02.00 PM to 08.00 PM
- Public Holidays: 09.00 AM to 12.00 PM

3. Billing and Documentation Office

- Saturday to Thursday: 08.00 AM to 02.00 PM and 02.00 PM to 08.00 PM
- Friday and Public Holidays: 09.00 AM to 12.00 PM

4. Administration Offices (including Commercial, Finance, Purchasing, HR, etc.)

- Sunday to Thursday: 08.30 AM to 02.30 PM

* To ensure all trucks are served and have cleared the terminal, all gates will be closed one (1) hour prior to Iftaar and Souhour time. Thank you for planning accordingly.

For more information, kindly contact us at:

T: +253 21 317 317

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